

THE UNITED REPUBLIC OF TANZANIA

MINISTRY OF HOME AFFAIRS IMMIGRATION SERVICES DEPARTMENT

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THE OFFICE OF THE COMMISSIONER GENERAL
OF IMMIGRATION SERVICES,
PO.BOX 512,
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09 July 2019

PRESS RELEASE

RE: OFFICIAL CEASING OF THE RESIDENCE PERMIT MANUAL APPLICATION SERVICE ON 31ST JULY, 2019

Government of the United Republic of Tanzania through its Immigration Department (TISD) launched a new Online Residence Permit Service on 26th November 2018 to simplify and fasten applications and processing of residence permits for the purpose of facilitating investments and creating a favourable business environment in Tanzania. A prospective resident to the United Republic of Tanzania can now easily apply, make payment, and receive his/her residence permit online.

Therefore, the Tanzania Immigration Department would like to inform the companies, institutions, and the general public that, with effect from 31st July 2019, all manual applications of the residence permits will officially cease to operate. Instead, all applications should be submitted online at the Immigration Services Headquarters (Dar Es Salaam), the Immigration Head Office Zanzibar or The Tanzania Investment Centre, Exports Processing Zone Authority (EPZA) or the Zanzibar Investment Promotion Authority - ZIPA for Zanzibar (in case the business or project has been registered with TIC and ZIPA respectively).

To access this service, an applicant is required to visit the Tanzania Immigration Services Department's website www.immigration.go.tz and click "e-services" button; select "Online Residence Permit Application"; and create an **account** (individual/company), fill in the required information, attach scanned relevant documents; and wait for the approval of his/her residence permit.

Once the application is approved, an applicant will be required to make payment of his/her residence permit fee either by **Visa Card, Master Card, or Swift Transfer** (i.e. depositing money directly into the Tanzania Immigration Services Department bank account at a bank counter) within sixty (60) days. After payment of the respective fee, an applicant will receive a notification that the payment has been received. Note that failure to make payments within such specified period, the application will be invalid. Finally, an applicant will receive a "residence permit notification" through his/her email account.

CAUTION

Applicants are reminded that after the date of this notice, no any manual (paper) applications of the residence permits will be accepted and processed. Also, all applications should be made through the official website www.immigration.go.tz of the Tanzania Immigration Services Department.

ISSUED BY

**ALLY M. MTANDA (SI)
CHIEF SPOKESPERSON
IMMIGRATION HEADQUATERS
DAR ES SALAAM
09TH JULY, 2019**